

# Statement of Quality

## Quality Assurance

We agree to adhere to the following standards in our work.

### Development

- [Istanbul Principles for CSO Development Effectiveness](#),
- [NDGO Charter](#): Basic Principles of Development and Humanitarian Aid NGOs in the European Union

### Humanitarian

- [Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief](#)
- [The Sphere Project](#): Humanitarian Charter and Minimum Standards

### Communication

- [Code of Conduct on Messages and Images, CONCORD](#)

We are committed to the principles of the following:

- [People in Aid](#) Code of Good Practice in the management and support of aid personnel in areas of health and safety, diversity and equality.
- [Humanitarian Accountability Partnership](#)

All activities of member organisations will therefore be undertaken with respect to these principles.

As members of EU-CORD we recognise that to realise our goal of making a significant and recognisable contribution towards the eradication of poverty and social exclusion we must invest time and resources in promoting quality in our work. We have a responsibility to be informed about current good practice in the sectors in which we work. As part of our membership of EU-CORD we make a collective commitment to becoming quality organisations providing evidence of:

- Quality in results
- Quality in processes
- Quality in monitoring and accountability
- Quality in relationships and communications

In this respect we are each committed to learning from our work to ensure a process of continuous improvement in all that we do.

- Finding ways to share our learning with each other so that all members of the network have the opportunity to improve the effectiveness of their work
- Being accountable and transparent towards our beneficiaries, supporters, donors and staff.
- Providing mutual assurance to each other to ensure that the reputation of EU-CORD for manifesting quality in the work of its members is enhanced

Thus we ensure that our Christian ethos is outworked in a framework of good practice.